## PROPERTY MANAGEMENT

1. <b>BLUE B</b> C	OOK REMINDERS - attachment

Thank you to the following properties for having all of your Blue Book reports current.

Kensington West	Trace Apartments	Bramblett Hills	Preston Run	Reserve at
				Harper's
				Point
Orchard Village	Walden Crossing	Park Forest	Terraces at	230
			Forest Springs	Building
Boulder Creek	Walden Glen	Fenwick Place	Windsor	
Westshore Colony	Whispering Hills	Panther Creek	The Orion	
·		Parc		

- Past Due from 05/23-Resident Questionnaire Recap-Vineyards
- Past Due from 09/26-Property Inspections- Vineyards
- Past Due from 11/21-Resident Questionnaire Recap-Vineyards
- Past Due from 12/30-2023 Major Projects List-Vineyards, Southmoor, Alinea Town & Country, Carrington Park, Hermitage
- Past Due from 01/20-Resident Questionnaire Recaps-Carrington Park, Corbin Crossing
- Due 01/31-Rent Level Status
- Due 01/31-Fire Inspections-230 Building and Walden Crossing
- Due 02/01-MRC Monthly Property Summary & Market Study
- Due 02/01-TA MSR & Market Study
- Due 02/21-Resident Questionnaire Recap-Hermitage, Orchard Village, Walden Glen

If you are not listed above or have any question on what is still due for your community, please email reports and/or questions to <a href="mailto:reports@michelsonrealty.com">reports@michelsonrealty.com</a>.

2. WEEKLY RECAP FOR GOOD CALL & REVIEWS-attachment	_
Please review the weekly recap for Good Calls & Reviews for 01/15-01/21 with your team!	
3. 2023 ANNUAL MEETING HEADSHOTS	

Tuesday, January 24th, 2023

## PROPERTY MANAGEMENT

We are excited to announce 2023's Annual Michelson Managers' Meeting will be held at the Le Meridien Hotel in Clayton, MO from Tuesday, February 21<sup>st</sup> through Thursday, February 23<sup>rd</sup>!

I still need updated pictures/headshots from communities. This will include a headshot of each individual at your community and their title plus a group photo of everyone at your community. These are due ASAP and can be emailed to mattd@michelsonrealty.com.

community. These are due ASAP and can be emailed to mattd@michelsonrealty.com.	
4. PROPERTY CALENDAR FOR FEBRUARY 2023-attachment	
Please review the property calendar for February 2023 with your team!	
5. GIFTS/GIFT CARDS FROM THIRD PARTIES	
As a reminder, it is company policy per the Employee Handbook that teams are <u>prohibited</u> from accepting gifts, gift cards, cash payments, referral bonuses, etc. from third parties including residents, vendors, or any other person or company looking to potentially do	

from accepting gifts, gift cards, cash payments, referral bonuses, etc. from third parties including residents, vendors, or any other person or company looking to potentially do business of some sort with the community. Employees should politely decline these offers and when a season is coming up that may promote these types of actions (i.e. holidays), communities can communicate in advance that any potential gift should be re-considered by making a donation to a toy/food drive being conducted by the property. Accepting any form of gift, cash, gift cards, referral bonuses, or commissions from a resident, vendor or prospect can result in termination. If you have any questions on this, please reach out to your RM/DM/AM or <a href="mailto:hr@michelsonrealty.com">hr@michelsonrealty.com</a>.

6. <u>LEASING/MARKETING TIP OF THE WEEK –</u>

## Create Niche Amenity Pages

Lots of tenants have specific amenities and/or requirements that they want. Instead of listing your amenities in a giant list, make detailed pages about each amenity. Try to rank for searches like "apartments with [amenity]".

You can use Google Suggest for ideas. Go to Google and type in "[city] apartments with" and hit space, but not enter. You'll see some suggestions.

## PROPERTY MANAGEMENT

If your team has any unique marketing ideas, please send them to <a href="mailto:charlesm@michelsonrealty.com">charlesm@michelsonrealty.com</a>

"If you are not willing to learn, no one can help you. If you are determined to learn, no one can stop."

Zig Ziglar Motivational Speaker 1944-?