### PROPERTY MANAGEMENT

|  | 1. | BLUE BOOK REMINDERS - attachment |
|--|----|----------------------------------|
|  |    |                                  |

Thank you to the following properties for having all of your Blue Book reports current.

| Park Forest     | Carrington Park | Westshore       | Trace       | 230      |
|-----------------|-----------------|-----------------|-------------|----------|
|                 |                 | Colony          | Apartments  | Building |
| Alinea Town &   | Panther Creek   | Terraces at     | Walden      |          |
| Country         | Parc            | Forest Springs  | Crossing    |          |
| Kensington West | Preston Run     | Bramblett Hills | Walden Glen |          |
| Orchard Village | Boulder Creek   | The Orion       | Whispering  |          |
|                 |                 |                 | Hills       |          |
| Southmoor       | Vineyards       | The Point at    | Corbin      |          |
|                 |                 | Tamaya          | Crossing    |          |

- Past Due from 05/30-Inventory-Fenwick Place, Harper's Point
- Past Due from 05/31-Fire Inspections-Fenwick Place
- Due 06/23-Resident Questionnaire Recaps-Park Forest, Bramblett Hills, Whispering Hills
- Due 06/30-3Q Marketing Plan-Park Forest, Alinea Town & Country, Kensington West, Orchard Village, Southmoor, Carrington Park, Panther Creek Parc, Preston Run, Boulder Creek, Vineyards, Westshore Colony, Fenwick Place, Terraces at Forest Springs, Harper's Point, Bramblett Hills, The Orion, The Point at Tamaya, Trace Apartments, Walden Crossing, Walden Glen, Whispering Hills, Corbin Crossing
- **Due 06/30-Fire Inspections-**Walden Glen, Westshore Colony

If you are not listed above or have any question on what is still due for your community, please email reports and/or questions to <a href="mailto:reports@michelsonrealty.com">reports@michelsonrealty.com</a>.

| 2. WEEKLY RECAP FOR GOOD CALL & REVIEWS-attachment                                  |
|---|
| Please review the weekly recap for Good Calls & Reviews 06/09-06/15 with your team! |
| 3 OPEN ENROLLMENT – INSURANCE RENEWAL   |

#### PROPERTY MANAGEMENT

It is open enrollment time again! This is when the company signs new contracts for our health insurance benefits. All plan changes will go into effect on July 1st. Packets will be sent out to the properties <u>this week</u> for each eligible employee. Please pass them out as soon as possible.

There is only one universal form. Please have everyone fill out this form and send back to me. There is a box to check on the very top if they would like to keep all elections the same, however please have them put their name on it and sign/date the form before sending in. If there are any changes needed to be made, please indicate that on the universal benefit enrollment form.

Please send all forms back prior to June 27, 2025.

Since our June payroll deductions pay for July insurance, you will see the new rates reflected on your June paychecks. If you wish to make changes to your plan choices, your deductions will be adjusted as soon as possible.

Please don't hesitate to call Angela Kleczkowski with any questions 314-746-4352.

# 4. MERGING GUESTS/OCCUPANTS - attachment

In situations where applicants apply separately but are supposed to be one the same home, please refer to the attached instructions for merging guests and occupancy from Yardi.

As a reminder, if you come across an issue or item you or a teammate cannot address, you can check out Yardi's help section marked by a "?" in the upper-right to search through their video and written documentation on walking through many items!

#### 5. YARDI REPORT FAVORITES

Please share with all Yardi users at your community, especially newer members, that each individual user is able to create a list of "Favorites" for reports they use most often that is just a click away at any time. This can be done using the following steps:

- 1. Find or generate the report you would like to save as a "Favorite."
- 2. Click Favorite in the top-right corner.
- 3. The report is now saved in your "Favorites" and can be accessed by clicking the icon on the top menu without navigating through the menus!

#### PROPERTY MANAGEMENT

## Meet the Team

Have a ton of personality—aka NOT BORING

The top hero image is alive—show a lifestyle image where people are in action, doing something exciting like jumping in the air

The top hero changes with the season—change is refreshing

The copy on the hero image is positive, upbeat—"Meet Our Awesome Team. We're here for you."

Use team images that are professional, well-lit with consistent backgrounds, and have a short bio under each team member. Use a "Read More" or "Connect" button so prospects can reach out with questions or comments.

If your team has any unique marketing ideas, please send them to <a href="mailto:meghang@michelsonrealty.com">meghang@michelsonrealty.com</a>.

"There is no secrets to success. It is the result of preparation, hard work, and learning from failure."

Colin Powell
American Politician
1937-2021